

SmartVideo by VideoEngager supported browsers



SmartVideo by VideoEngager uses WebRTC as the underlying video technology.

WebRTC is currently embedded and fully supported in Google Chrome, Mozilla Firefox, Opera and Apple's Safari in both their desktop and mobile versions. Microsoft Edge support is in the Desktop version of Windows 10. For Microsoft's legacy browser - Internet Explorer 11, with no WebRTC native support, VideoEngager video functionality requires a 3rd party plugin from Atlassian.

Browser	Supported Platforms
 Mozilla Firefox	Desktop and Android
 Google Chrome	Desktop and Android
 Apple Safari	Desktop and iOS
 Microsoft Edge	Desktop
 Opera	Desktop and Android
 Microsoft Internet Explorer	Desktop*

* Internet Explorer 11 is supported by the Free Version of Temasys Plugin <https://temasys.io/products/plugin/>. While this works well, this small browser plugin installation may pose an inconvenience to the web visitor and may require additional technical support.